



Internet Banking Registration Form — Individual

Please complete this form in **BLOCK CAPITALS** and submit it to any MegaBank branch. It may take up to 48 hours to process. If approved, you will receive an activation code via SMS and email, which you will use to choose your own username, password and PIN. **Business and corporate customers must use Form MB-IB-002.**

1. PERSONAL DETAILS

FULL NAME (AS ON ACCOUNT) *	CUSTOMER NUMBER (IF KNOWN)
PHONE NUMBER *	EMAIL ADDRESS *

2. ACCOUNTS TO LINK

You may link up to four (4) accounts to Internet Banking. At least one primary account is required.

	ACCOUNT NUMBER	ACCOUNT TYPE	CURRENCY
Primary *		☐ Savings ☐ Current	GMD
Second		☐ Savings ☐ Current	
Third		☐ Savings ☐ Current	
Fourth		☐ Savings ☐ Current	

3. SERVICE OPTIONS

ACCESS REQUIRED (TICK ALL THAT APPLY)

☐ View balances & statements ☐ Manage payees ☐ Transfers & payments

If no access option is ticked, view-only access will be granted. Transaction limits are set by the Bank — your account will be assigned the Bank's standard limit for this channel.

4. TERMS & CONDITIONS

By signing below, I acknowledge and agree to the following:

- I am a MegaBank (Gambia) Limited customer and I am authorized to operate the account(s) listed above.
- My username, password and One-Time Password (OTP) will be used to give instructions and initiate transactions on my account. I will not disclose them to anybody. If they become known to a third party, I will change them immediately and notify the Bank.
- If my password is forgotten or compromised, I will reset it immediately. Any instruction given with my credentials shall be sufficient confirmation of its authenticity. MegaBank (Gambia) Limited will assume that any instruction given with my credentials is originating from me.
- I will not access Internet Banking from public or shared computers, and I will log out at the end of every session. The Bank will never ask me for my password or OTP by email, SMS or telephone.
- MegaBank (Gambia) Limited will not be responsible for any fraudulent, duplicate, or erroneous instruction given by means of my credentials, nor for any failure beyond its reasonable control.
- The activation code sent to me by SMS and email is confidential and must not be shared with anyone.

5. CUSTOMER DECLARATION & SIGNATURE

I have read, understood, and agree to the Terms and Conditions of the MegaBank (Gambia) Limited Internet Banking service.

CUSTOMER SIGNATURE

DATE (DD / MM / YYYY)

6. FOR BANK USE ONLY

RECEIVED BY (OFFICER NAME)		BRANCH		DATE RECEIVED	
CUSTOMER ID VERIFIED		ACCOUNT(S) VERIFIED		SIGNATURE VERIFIED	
☐ Yes ☐ No		☐ Yes ☐ No		☐ Yes ☐ No	
OFFICER SIGNATURE		SUPERVISOR SIGNATURE		DECISION	
				☐ Approved ☐ Rejected	
				DATE APPROVED	

Once approved, enter the registration into the Internet Banking Portal. The customer will receive an activation code via SMS and email.